

# Managed Email

## overview

Fully outsourced email service with 99,7% SLA and a lower TCO compared to in-house solutions.

With managed email the implementation, maintenance and daily operation can be fully outsourced.

It is reliable, secure, highly competitive and fully compatible with existing email environments.



## why BT Infonet?

- \* Rewarded as best-in-class operator by Telemark
- \* 24 x7 support
- \* Global footprint
- \* Because insight matters
- \* Quality & security: passed SAS 70 examination
- \* Total solution provider with consultative approach



## contact

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## hosted email solution

**Mailbox** - Supports POP3, IMAP4, SMTP and WEB Access. This allows the use of standardized mail clients and Internet web browsers.

**Calendering** - Provides end users to possible to track schedules and tasks, and share their calendars and task lists with other users.

**Address book** - Offers a personal Address Book and the White Pages Directory.

**Notification** - Alerts users of messages, upcoming events or other occurrences by generating alerts from the IP Mail Services.

**Synchronization** - Data synchronization enabling for a variety of popular Windows applications and handheld devices to keep both systems up-to-date and "in sync."

**Delegated administration** - Customer administrators perform administration tasks such as add/modify/delete mailboxes.

**Security** - BT Infonet's unique mail wall concept offers protection against virus, spam and spoofed messages before reaching client premises.



## application features

- \* Easily expand number of email boxes
- \* Easily expand storage capacity per mailbox
- \* Full integration with all major email clients like MS Outlook
- \* Webmail
- \* Anti-Spam
- \* Anti-Virus
- \* Anti-Spoofing
- \* Email filtering
- \* Integrated with IP Fax and IP SMS
- \* Integrated with EDI X.400 and AS2



## network features

- \* Centrally managed from BT Infonet's data center
- \* Accessable via ATM, Frame Relay, IPVPN, DialXpress, encrypted tunneling over the Internet
- \* Highly reliable and secure.