

In today's competitive business environment, it is critical to find new solutions that increase efficiency and manage costs. Email outsourcing provides multinationals with a cost-effective alternative to installing, maintaining and operating an internal email system.

**MESSAGING/WEB HOSTING**

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**IP Mail Service offers:**

- » **Reduced operating costs, eliminating the burden of implementation, maintenance and security of an internal system**
- » **Shared management information including meeting confirmations, appointments, schedules, reports and project plans, increasing corporate efficiency**
- » **24/7 availability – Monitored 24 hours a day by staff available to support all client needs**

**YOUR ANSWER TO COST-EFFECTIVE, END-TO-END MANAGED COMMUNICATIONS**

Infonet IP Mail Service is a fast, reliable, and versatile email service that enables messages to be exchanged within corporations and between companies using PCs and Local Area Networks. Infonet IP Mail Service is a powerful and vital business tool that has the flexibility to transmit a wide variety of data in virtually any format, be it text, spreadsheets, or images.

With Infonet IP Mail Service, the implementation, maintenance, and daily operations of your internal email system can be fully outsourced. Secure and centrally-located mailboxes will be created on your behalf and should not conflict with your existing client software. By connecting your mail server, such as Microsoft or Lotus, via SMTP Relay and using Internet technology, Infonet can make these external communications transparent – while extending your reach beyond your in-house needs. Infonet IP Mail Service is monitored, controlled and managed by Infonet's Management Centre. This service is part of an integrated portfolio that provides one-stop ordering, provisioning and billing.

**BUILDING SOLUTIONS THAT WORK FOR YOUR BUSINESS**

Infonet has created a series of business services to enable your company to build its own cross-border extranet or intranet environments for email, EDI and fax communications. Infonet's application services reduces the barriers between the Internet and value added network (VAN) technologies, allowing the best solutions to be used for each business scenario while offering the performance, security facilities, management and consulting expertise that are exclusive to a VAN.

- » **EXTENSIVE RANGE OF CONNECTIVITY:** Access from all major hardware and operating environments by using IP technology
- » **FLAT FEE SERVICE:** Simple pricing for both high-volume and low-volume users, making budget planning easier
- » **DIRECTORY SERVICES:** Intra-company directories can be centrally managed and hosted, which provides access to diverse information, including contact details and product information
- » **PROTECTED USE:** Limitations on the size of the message to avoid unwanted lengthy sessions; reverse look-ups to prevent spoofing; anti-spam filtering based on client specifications
- » **BEST DELIVERY EFFORT:** Extensive retry scheme in case of problematic delivery connections and a report message if non-deliverable
- » **BUSINESS QUALITY:** Flexible limits to mailbox sizes to prevent inbound mail rejections; guaranteed SLAs for throughput and availability
- » **VIRUS SCANNING:** Ensures that all email is checked for any virus in any attachments to help prevent unwanted attacks

With Infonet's IP Mail Service, IT personnel can focus on those strategic business applications that add to the company's bottom line, rather than on email-centric problems. Infonet's IP Mail Service provides clients with a cost-effective alternative to managing their in-house email systems.

For more information on IP Mail Service, or any of our other network solutions, please contact your Infonet Service Representative or visit us at [www.infonet.com](http://www.infonet.com).

## ABOUT INFONET

Infonet Services Corporation is a leading provider of value-added global communications services to over 2,600 multinational clients, providing innovative network-based solutions to support the business needs of our clients.

Using a unique consultative approach to gain insight into the needs of our clients, Infonet offers solutions that optimise the relationship between enterprise applications and network infrastructures. Our global capabilities are the foundation for the services that constitute our solution offerings (broadband, Internet, intranet, multimedia, remote and local access, provisioning, application and consulting services), positioning Infonet as the ideal single-source partner for multinationals.



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